

**bilz**

[Service@bilz.de](mailto:Service@bilz.de)



# Service for ThermoGrip® Shrink Machines

## Sustainable management of machines:

### Maintain value – prevent wear and enhance machine life

ThermoGrip® induction shrink machines – excellence in tool clamping for many years.

To guarantee a proper and reliable operation of your ISG shrink machine we recommend regular maintenance and the exchange of wear parts.

## FOR OUR HIGH-VALUE ISG MACHINES, WE OFFER YOU THE FOLLOWING SERVICES AND DIRECT SUPPORT SERVICES:

### GUARANTEE EXTENSION\*)

- Extension of the legal manufacturer's guarantee by 12 months

### SERVICE PACKAGE FOR AIR-COOLED INDUCTION SHRINK MACHINES (LK)

THE PACKAGE INCLUDES THE FOLLOWING SERVICES:

- Visual inspection, cleaning and maintenance of the unit
- Exchange of the cooling and/or machine fan
- Inspection and exchange of wear parts depending on condition

### SERVICE PACKAGE FOR WATER COOLED INDUCTION SHRINK MACHINES (WK/TWK)

THE PACKAGE INCLUDES THE FOLLOWING SERVICES:

- Visual inspection, cleaning and maintenance of the unit
- Professional exchange of the liquid coolant
- Inspection and exchange of wear parts depending on condition

### USABILITY: UPGRADE TO TOUCH DISPLAY\*\*): EASY – QUICK – INTELLIGENT – SMART

Hardware and software update incl. TME/RFID-Option considerably increasing functionality

- Suitable for all standard machines
- Innovative concept: more possibilities and ease of use
- No laptop needed
- With the new touch display, you can set and manage the tools and read and write on data carriers directly at the shrink unit.

\*) bookable for new units in combination with machine support

\*\*) bookable following technical inspection in combination with a field service



## ThermoGrip® shrink machines stand for all round safety:



- Safety for the user
- Service – to maintain the reliable unit functions



### TIMELY REPAIR: SAFETY FOR YOU – WHEN IT COUNTS

If your machine is not working perfectly, our qualified personnel are ready to support you quickly and make an appointment with you at short notice.

Please contact us:  
**TELEPHONE SUPPORT**

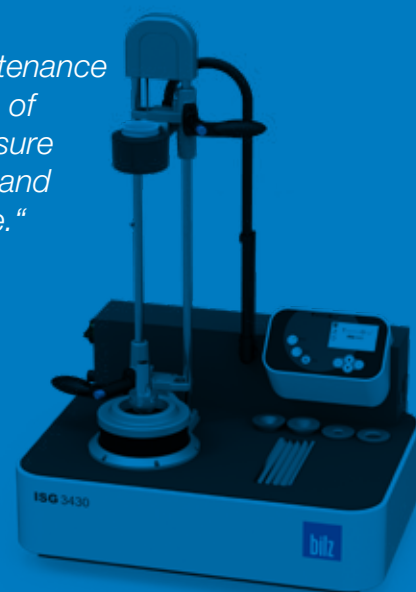
**Technical questions can be clarified in a phone call with our specialists so that operation can be started again.**

**Contact Machine Support:**  
ThermoGrip® Service and Electronics Support  
Tel.: +49 (0)711 34801-94  
Tel.: +49 (0)711 34801-85  
Mail: [service@bilz.de](mailto:service@bilz.de)

### OPTIMIZED ROUTES SAVE TIME AND MONEY

...efficient planning systems – we are happy to contact you when we are in your area

*„Regular maintenance and exchange of wear parts ensure a long-lasting and reliable lifetime.“*



**Rolf Massa,**  
Specialist unit service



# Tool service

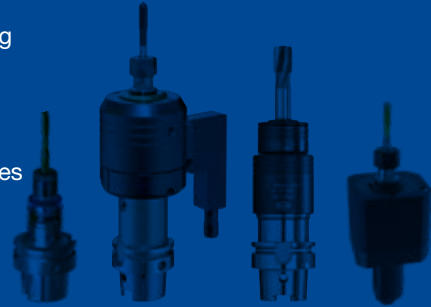
## Tools which are worth it

The purchase of quality tools pays off, saves money and is sustainable: refurbishing our high-quality tools is often an alternative to a complete exchange of the tool.

Bilz precision tools are constantly working at high power and efficiency over a long period of time to achieve the best results for your production.

Regularly maintained, Bilz tools are extremely reliable and have a long tool life. Our service team will competently evaluate or optimise maintenance issues and will settle these quickly.

Service from Bilz for your benefit



## YOUR TOOL IN GOOD HANDS

### Quick change chucks/quick change adaptors/tapping chucks/ synchro chucks/tapping attachments

You decide – maintenance, repair or a new tool. Regularly maintained, Bilz tools are extremely reliable and long-lasting. In case of a repair or rework we offer you a quick and reliable service.

#### FAIR • QUICK • TRANSPARENT

- Realistic appraisal of your returned product
- You decide with us - following receipt of our cost estimate – whether a rework or renewal makes sense
- If repair is no longer worthwhile for cost reasons, you will receive a non-binding quotation for a new product.
- Quickest possible repair and return
- Please let us know your special requirements.

Contact us regarding service contracts  
for our tapping attachment GNCK/GNKN.

Contact Tool Support:  
Tel.: +49 (0)711 34801-35  
Mail: [service@bilz.de](mailto:service@bilz.de)



**Safe and efficient:**  
Thermogrip® Shrink Units  
Expertise in thermal  
tool clamping



**Quality tools  
made by Bilz**

